

Jigsaw Child Safeguarding Statement

Keeping Young People Safe at Jigsaw

At Jigsaw, we support the mental health and wellbeing of young people aged 12–25 across Ireland. We want everyone who uses our services to feel safe, respected, listened to, and supported.

Keeping young people safe is one of our most important responsibilities. All Jigsaw staff, volunteers, board members, and others working with us must help make sure that children and young people are protected from harm, abuse, neglect, bullying, or exploitation.

How We Help Keep You Safe

We do this by:

- Hiring staff carefully, including Garda Vetting where required.
- Code of Behaviour in place for all staff
- Providing training on child protection and safeguarding for all of Jigsaw's staff.
- Following national child protection laws and guidance.
- Having clear policies and procedures for reporting concerns.
- Making sure staff know what to do if they are worried about a young person's safety.
- Listening to young people and their families and acting on concerns.
- Providing supervision and support for staff.

What Happens If We Are Worried About Your Safety?

If a member of staff becomes concerned that you or another young person may be at risk of harm, they have a duty to take those concerns seriously.

This may mean:

- Talking with you about the concern.
- Seeking advice from Jigsaw's safeguarding team.
- Sharing information with Tusla, An Garda Síochána, or other appropriate agencies when necessary to help keep someone safe.

Where possible, we will explain what is happening and involve you in the process.

Risks We Work to Prevent

We work to reduce the risk of:

- Harm caused by a staff member.
- Harm caused by another service user, visitor, or member of the public.
- Child protection concerns not being recognised or reported.
- People not following child protection laws and guidance.
- Risks that may arise when using online services.

Your Rights

When you use Jigsaw, you have the right to:

- Be treated with dignity and respect.
- Feel safe while using our services.
- Be listened to and taken seriously.
- Ask questions about your care or support.
- Make a complaint if you are unhappy about something.
- Have your wellbeing considered in decisions that affect you.

Who Is Responsible for Safeguarding?

Jigsaw's Clinical Director is responsible for making sure safeguarding policies and procedures are in place and working effectively across the organisation.

Each Jigsaw service also has a Designated Liaison Person (DLP) who is the main contact for child protection and safeguarding concerns.

Want More Information?

If you have any questions about safety or safeguarding at Jigsaw, you can:

- Talk to a member of the Jigsaw team.
- Contact your local Designated Liaison Person (DLP).
- Visit www.jigsaw.ie
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Approved by:



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